



InfoTech conference

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Personalization of Lifelong Learning in School Educational Platform

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Introduction

- Need for New Educational Platforms:
 - Digital age requires contextual and personalized educational services.
 - COVID-19 pandemic accelerated the development of online educational platforms.
- Challenges:
 - Integration of didactics, methodology, pedagogy, and psychology in e-learning systems.
 - Need for collaboration with educational experts.

Motivation and Related Works

- Cyber-Physical Systems (CPS):
 - Integration of computational processes with physical environment dynamics.
 - CPSS: Fusion of physical space, cyberspace, and social space.
- BLISS Platform:
 - Adaptation of ViPS architecture for school education.
 - Supports personalized lifelong learning.
- Existing Technologies (Microsoft Teams, Google Classroom, etc.) offer low personalization despite online presence.

Motivation and Related Works

- Modern education evolves through various stages, considering both the development of digital technologies and the level of personalization of learning resources and the educational process:
 - Classical Education
 - Distance Learning via Online Platforms
 - Computer-Based Training
 - E-Learning.
- For personalization we can use the Personas
- In BLISS the assistance of chatGPT can be used, which, as a result of a request made by the teacher's Personal Assistant, returns a proposal with generated Personas

Persona 1: Alex, Age: 25

Background: Alex is a worker in a large enterprise, but has not completed his education.

Personality Traits: Alex is a hardworking and goal-oriented. He is motivated to learn and improve himself.

Connection: Alex is a learner who seeks continuous learning and professional growth. He is interested in pursuing further education and seeks opportunities for career advancement.

Persona 2: Maya, Age: 35

Background: Maya is a housewife who takes care of her family but does not have any profession.

Personality Traits: Maya is creative and adaptable, but has difficulty learning math. She is afraid that she will not succeed and needs support.

Connection: Maya's persona reflects the characteristics of lifelong learners who prioritize personal life and seek opportunities for professional fulfillment. It resonates with people looking to move on to new career paths.

Personalized Learning Process in BLISS

- Steps for Personalized Lifelong Learning:
 1. Topic Presentation: Identify interests.
 2. Portfolio Creation: Collect knowledge and competencies.
 3. Persona Creation: Match profiles to typical characteristics.
 4. Curriculum Development: Generate personalized study programs.
 5. Learning Process: Conducted with personal assistant (PA).
 6. Knowledge Assessment: Conduct tests and update portfolio.
 7. System Evaluation and Improvement: Self-learning intelligent agents enhance personalization.

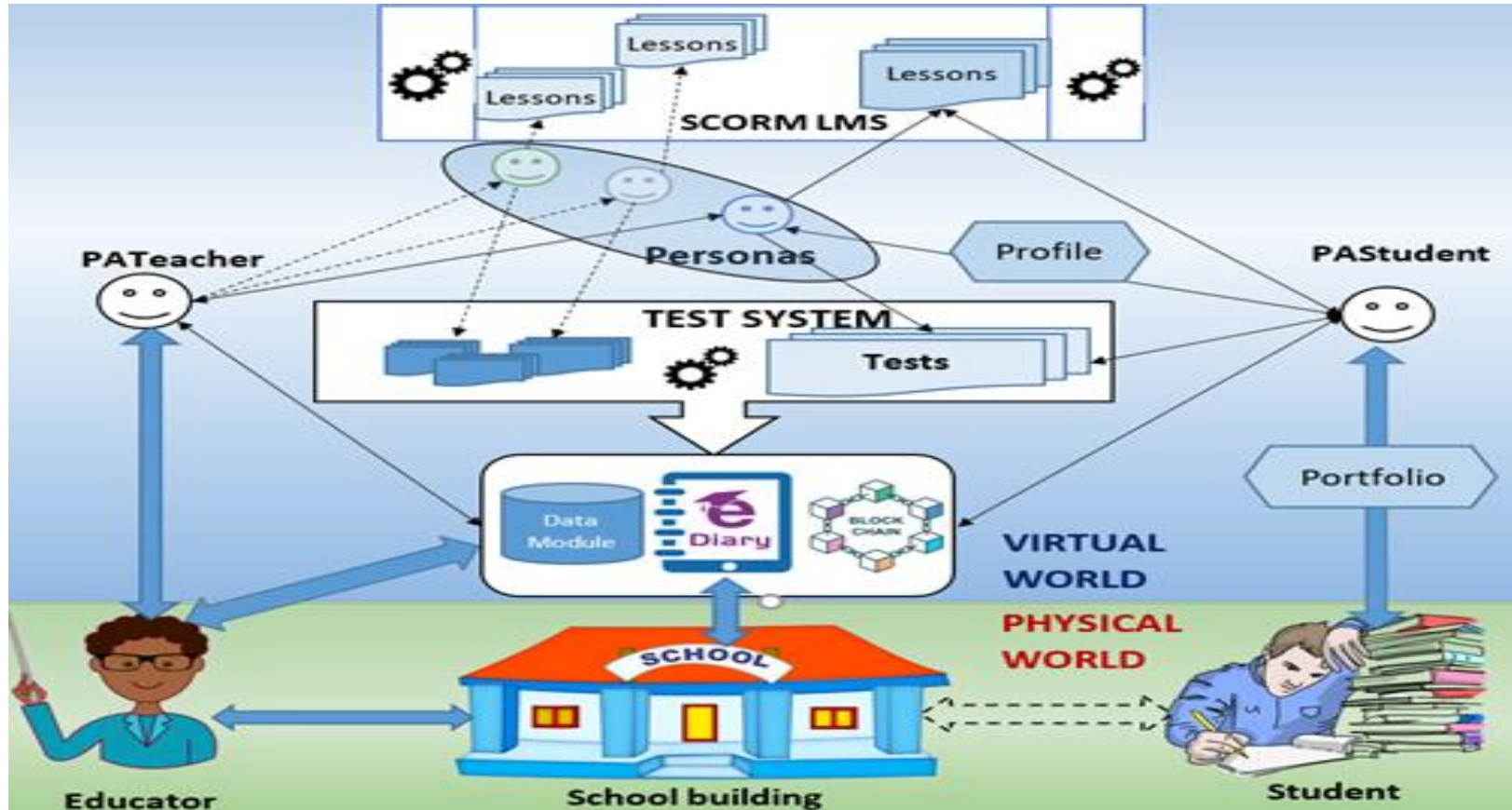
Personalized Learning Process in BLISS

- To develop training resources we use the specification of the SCORM 2004 standard.
- Testing is performed using the QTI 2.0 specification.
- The self-learning of the agents for the implementation of Step 7 can be use Deep reinforcement learning (DRL) algorithm.
- The customization of learning materials, services, learning process, and student assessments is facilitated through personal assistants (PAs).
- A Test system is designed to evaluate knowledge and competencies, with the results being recorded in an Electronic Diary built on block-chain technologies.

Example Scenario

- Scenario Description
 - Adult student with motor/visual difficulties returns to complete a degree.
 - Personal assistant (PAStudent) creates a profile and matches with a Persona.
 - Learning process through SCORM LMS Engine.
 - Knowledge assessment through tests.
 - Final assessment recorded in e-Diary.
- Process Flow:
 - Initial Assessment: Determine knowledge and goals.
 - PAStudent Interaction: Facilitates learning and testing.
 - Teacher's Role: Analyze results, adapt curriculum.
 - Final Assessment: Conduct exams, update e-Diary, issue certificates.

Interaction in BLISS to realize personalized LLL



Technical Implementation

- Cyber-Physical Social Platform:
 - Intelligent components and assistants interact in real-time.
 - Use of IoT and intelligent agents for dynamic adaptation.
 - Use block chain technologies for e-Diary implementation
- Scenario Modeling:
 - Use of Calculus of Context-Aware Ambient (CCA) for pre-development modeling.
 - Visual CCA Editor for scenario visualization and validation.
- Machine Learning Integration:
 - Deep reinforcement learning (DRL) for agent self-learning.
 - Adaptive educational resources and personalized learning pathways.

CCA modelling

$$P_{PASTu} \equiv \left(\begin{array}{l} \text{Personas} :: \langle \text{Profile}_i, \text{FindPersona} \rangle. \\ \text{Personas} :: (\text{Persona}_i).0 \\ \text{LMS} :: \langle \text{Persona}_i, \text{NeedLessons} \rangle. \\ \text{LMS} :: (\text{Persona}_i, \text{SetSuitableLessons}).0 \\ \text{TestSys} :: \langle \text{Persona}_i, \text{NeedTests} \rangle. \\ \text{TestSys} :: (\text{Persona}_i, \text{SetASuitableTests}).0 \\ \text{eDiary} :: (\text{Persona}_i, \text{TrainingResults}).0 \end{array} \right)$$

$$P_{Personas} \equiv \left(\begin{array}{l} PASTu :: (\text{Profile}_i, \text{FindPersona}). \\ PASTu :: \langle \text{Persona}_i \rangle .0 \end{array} \right)$$

$$P_{LMS} \equiv \left(\begin{array}{l} PASTu :: (\text{Persona}_i, \text{NeedLessons}). \\ PASTu :: \langle \text{Persona}_i, \text{SetSuitableLessons} \rangle .0 \end{array} \right)$$

$$P_{TestSys} \equiv \left(\begin{array}{l} PASTu :: (\text{Persona}_i, \text{NeedTests}). \\ PASTu :: \langle \text{Persona}_i, \text{SetSuitableTests} \rangle .0 \\ PATeach :: \langle \text{Persona}_i, \text{TestResults} \rangle .0 \end{array} \right)$$



Results and Discussion

- Implementation:
 - BLISS platform deployed in the experimental school in Brezovo since 2017.
 - Continuous adaptation and improvement with new technologies.
- Benefits:
 - High level of personalization and adaptability.
 - Enhanced learning experience through intelligent personal assistants.
- Challenges:
 - Synchronization and integration of components.
 - Development of self-learning models for intelligent agents.

Conclusion

- **Summary:**
 - BLISS provides a robust platform for personalized lifelong learning.
 - Effective integration of cyber-physical and social elements.
 - Continuous improvement through self-learning intelligent agents.
- **Future Work:**
 - Further development of machine learning models.
 - Enhanced synchronization of platform components.



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*Thank you for your
attention!*

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